

TROUBLESHOOTING

Problem	Possible Cause	Corrective Action
Your heater shuts off unexpectedly or fails to operate	No electric power.	Be sure the power cord is plugged in to a working electrical outlet.
	Thermal overload protector may have activated to prevent overheating.	a. Check your thermostat setting. The heater may be off because it has reached the desired temperature setting. b. Unplug the heater and wait 10 minutes for the unit to cool down. After 10 minutes, plug the unit in again and operate normally.
	Room temperature has warmed to the thermostat setting.	Adjust the temperature control panel to a higher setting. For more information see operating instructions.
The heater is creating a burning smell.	A drop of oil fell on the heating coil during the manufacturing process. It will quickly evaporate and should not occur again.	Ensure room where heater is situated is well ventilated.
	Check to ensure there are no combustible materials 3' / 0.9 m from the heater.	Remove any combustible items away from heater.
The heater is blowing unheated air.	The fan only function is on.	At this setting the unit will circulate the air but produce no heat. See operating instructions.

Classic.

ONE YEAR WARRANTY - VALID ONLY WITH ORIGINAL PURCHASE RECEIPT

**WARRANTY:** Home Hardware Stores Limited warrants this product against defects in any parts or workmanship for a period of 1 year from the original purchase date. This product is for residential use only. It is not intended to be used in commercial or industrial settings. This product warranty covers only the original consumer purchaser of the product.

**WARRANTY COVERAGE:** This warranty is void if the product has been damaged by accident, neglect, improper handling or operation, shipping damage, abuse, misuse, unauthorized repairs made or attempted, alterations, improper assembly/installation or maintenance, commercial use or other causes not arising out of defect in materials or workmanship. This warranty does not extend to any units which have been altered or modified or to damage to products or parts there of which have had the serial number removed, altered, defaced or rendered illegible. Return to the closest Home Hardware store for inspection and/or replacement.

**IMPLIED WARRANTIES:** Any implied warranties which the purchaser may have are limited in duration to 1 year from the date of purchase. This limited warranty is in lieu of all other warranties expressed or implied, including warranties of merchantability and fitness for a particular purpose and excludes all liability for incidental or consequential damages for any cause whatsoever.

**WARRANTY PERFORMANCE:** During the above 1 year warranty period, a product with a defect will be replaced when the product is returned to an authorized dealer. The replacement product will be in warranty for the balance of the 1 year warranty period and an additional one month period. No charge will be made for such replacement.

Classic®  
Digital Ceramic Heater  
With safety ALCI Plug



OWNER'S MANUAL

READ AND SAVE THESE INSTRUCTIONS  
FOR INDOOR HOUSEHOLD USE ONLY  
Model: PTC-910B

Portable electric heaters are designed for spot heating or as a supplementary heat source. They are not intended to be the main source of heat during the normal heating season.

MADE IN CHINA / FABRIQUÉ EN CHINE  
HOME HARDWARE STORES LIMITED  
ST. JACOBS, ONTARIO N0B 2N0  
ORDER ONLINE / COMMANDE EN LIGNE  
homehardware.ca  
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# IMPORTANT INSTRUCTIONS

## PLEASE READ ALL INSTRUCTIONS BEFORE USING THIS HEATER

**NOTE:** There may be a trace of smoke or odour when unit is first started. Do not be alarmed. This indicates that a drop of oil fell on the heating coil during the manufacturing process. It will quickly evaporate and should not re-occur.

Make sure that the room in which the appliance is located is well ventilated during this operation. It is normal for the appliance to emit small cracking sounds when you turn it on for the first time. Do not be alarmed.

**When using electrical appliances, basic precautions should always be followed to reduce risk of fire, electrical shock and injury to persons or property, including the following:**

1. Read all instructions before using this heater.
2. **CAUTION:** This heater is hot when in use. To avoid burns, do not let bare skin touch hot surfaces.
3. Keep combustible materials, such as furniture, pillows, bedding, papers, clothes and curtains at least 3 feet / 0.9 m from the front and top of the heater and keep them away from the sides and rear. Keep the rear grille away from walls or drapes so as not to block the air intake.
4. **CAUTION:** In order to avoid a hazard due to inadvertent resetting of the thermal cutout, this appliance must not be supplied through an external switching device, such as a timer, or connected to a circuit that is regularly switched on and off by the utility.
5. Extreme caution is necessary when any heater is used by or near children or the disabled and whenever the heater is left operating and unattended.
6. Always unplug heater when not in use. To disconnect, grip plug and pull from wall outlet. Never yank on cord.
7. Do not operate any heater with a damaged cord or plug or after the heater malfunctions, has been dropped or damaged in any manner. Discard heater, or return to authorized service facility for examination and / or repair.
8. Do not use outdoors. This product is intended for indoor household use only.
9. Do not run cord under carpeting. Do not cover cord with throw rugs or runners. Arrange cord away from high traffic areas where it will not be tripped over. Route the cord so that it will not be walked on, or pinched by furniture.
10. To disconnect the heater, turn control to “**OFF**”, then remove the plug from outlet.
11. Do not insert or allow foreign objects to enter any ventilation or exhaust opening as this may cause an electric shock, fire, or damage to the heater.
12. To prevent a possible fire, do not block air intakes or exhaust in any manner. Do not use on soft surfaces, like a bed, where openings may become blocked.
13. The heater has hot or arcing or sparking pads inside. Do not use it in areas where gasoline, paint or flammable liquids are used or stored.
14. Use this heater only as described in this manual. Any other use not recommended by the manufacturer may cause fire, electric shock, injury to persons or damage to property.

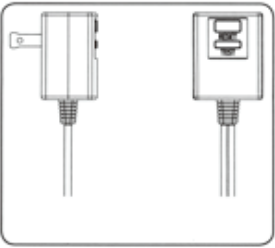
15. To prevent overload and blown fuses, be sure that no other appliance is plugged into the same outlet or into another outlet wired into the same circuit.
16. It is normal for the heater’s plug and cord to feel warm to the touch. A plug or cord which becomes hot to the touch or becomes distorted in shape may be a result of a worn electrical outlet. Worn outlets should be replaced prior to further use of the heater. Plugging heater into a worn outlet may result in overheating of the power cord or fire.
17. Ensure the heater is on a stable, secure surface to eliminate the potential of it tipping over.
18. Always plug heaters directly into a wall outlet/receptacle. Never use with an extension cord or relocatable power tap (outlet/power strip).
19. Be sure that the plug is fully inserted into the appropriate outlet. Periodically check that your outlet is in good condition to avoid overheating or deformation of the plug.
20. Make sure that no pieces of polystyrene or other packaging material have been left on the appliance. It may be necessary to pass over the appliance with a vacuum cleaner.
21. When switching on the appliance for the first time, you may notice a slight odour which is normal with new electrical appliances. Allow odour to dissipate by running appliance at full power for about ten minutes. Make sure that the room in which the appliance is located is well ventilated during this operation. This heater draws 12.5 A during operation.
22. Do not run in locations when the heater will be left unattended for long periods of time.
23. Do not use attachments or filters.

## SAFETY FEATURES OF THIS HEATER

**Safety Grilles:** The heater is equipped with safety grilles at the front to protect the heating element. This part of the heater can get extremely hot. Do not block this grille as it could cause a fire.

**Thermal Cut-Off:** Overheating can be caused by obstruction to the air intakes on the back of the machine or the grille on the front. If this occurs please disconnect the machine and allow it to cool for 30 minutes. Remove any obstruction and turn the machine back on.

**Safety ALCI (Appliance Leakage Current Interrupter) Plug:** The appliance is fitted with an ALCI plug safety device. The device provides protection against electric shock due to ground fault currents by automatically shutting off the power. To test the operation of the ALCI safety device, switch the heater **ON**. Press the **TEST** button on the ALCI device attached to the plug end of the line cord. The heater and fan should stop operating and the power light should be extinguished. Press the **RESET** button on the ALCI device to resume normal operation of the heater. This device should not be used on **ON/OFF** operation switch.

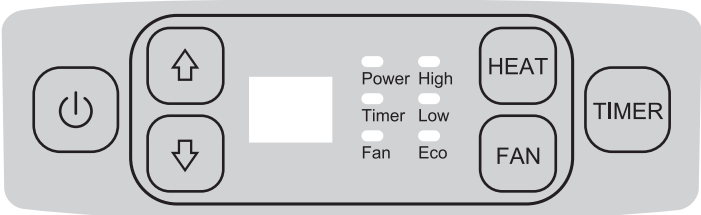


**CAUTION:** ALTHOUGH THIS DEVICE IS PROVIDED WITH PROTECTION WHICH REDUCES THE RISK OF ELECTRIC SHOCK, THIS PRODUCT SHOULD NEVER BE USED NEAR WATER.

# OPERATING INSTRUCTIONS

**Note:** Powering off the heater will stop the heating process only. The fan will continue to blow for approximately 1 minute to allow for the interior components to cool. The fan will then turn off automatically.

**To use the unit for heating:**  
Plug the heater into a suitable power outlet, observing all the instruction regarding positioning.



SYMBOL	FUNCTION
	Powers the heater <b>ON</b> or <b>OFF</b> .
	Increasing the temperature setting in High and Low mode.
	Decreasing the temperature setting in High and Low mode.
	<b>Mode selection (Low/High/ECO)</b> Toggles between the three modes available. <b>High Mode:</b> Power 1500W <b>Low Mode:</b> Power 750W <b>ECO Mode:</b> The heater will run and adjust the power between 750W and 1500W automatically, keeping the ambient temperature around 20° C.
	Fan only operation without any heat output.
	<b>Timer:</b> Engages the TIMER BUTTON, set timer (0-12 hours).

**Power-off Timer:** When the heater is running, press the timer button, the digital display changes from the “temperature” to the “hours” option for the timer. Continue to press the timer button to change the number of hours you would like the heater to run before powering itself off. The hour options for the timer are from 0 to 12 hours (in 1 hour increments).

**Power-on Timer:** When the heater is off, press the timer button, the digital display shows the “hours” option for the timer. Continue to press the timer button to change the number of hours you would like the heater’s internal clock to count down before powering itself on. The hour options for the timer are from 0 to 12 hours (in 1 hour increments).

# CLEANING AND MAINTENANCE

There are no parts inside the machine that require your attention or servicing. Do not try to open the outer case, by doing so you could damage the motor and heating element and void the warranty. If you have a problem with the heater, or if the power cord gets damaged in any way, you **MUST** take the unit to a suitably qualified electrical repair center.

## DURING SEASON CARE

- Maintenance:**
1. Make sure the heater is turned **OFF**, and unplug the heater.
  2. The most common cause of overheating is deposits of dust or fluff entering the heater. Interior dust can often be removed by using a vacuum cleaner with a crevice tool attachment.
  3. To clean the exterior, use a clean, soft and lightly damp cloth to gently wipe off the dirt from the surface of the unit. Be sure not to wet the heating element and the switches. Allow the unit to dry completely before using it. Please be very cautious near the motor and heating elements.
  4. Never use gasoline, benzene or thinner. This will damage the surface of the heater.
  5. After cleaning, be sure to completely dry the unit with a cloth or towel.

- Storage:**
1. Store heater in a cool and dry location with power cord properly secured.
  2. Please store the unit in its original carton or suitable container.

**CAUTION:** DO NOT ALLOW WATER TO RUN INTO THE INTERIOR OF THE HEATER AS THIS COULD CREATE A FIRE OR ELECTRIC SHOCK HAZARD, DAMAGING THE UNIT.