

25-YEAR LIMITED WARRANTY

Brother Sewing, Embroidery, Sergers and Coverstitch Machines

For a limited warranty of 2 years parts and labour from the date of purchase, Brother International Corporation (Canada) Ltd. ("Brother"), or its Authorized Service Centers, will repair or replace with a new or refurbished product (at Brother's sole discretion) this machine free of charge if defective in material or workmanship. This warranty applies only to products purchased and used in Canada. This limited warranty does not include cleaning, normal replacement parts (including without limitation, light bulbs, needles, needle plates, belts, loopers and blades) or damage caused by accident, neglect, misuse or improper installation or operation or any damage caused from service, maintenance, modifications, or tampering by anyone other than a Brother Authorized Service Representative, or if shipped out of the country. The use of supplies or consumable items that are non-Brother products may void your warranty. Brother machine head parts (excluding without limitation light bulbs, needles, needle plates, belts, loopers, blades, motor, electronic parts, foot controller and replacement labour) are warranted for an additional 23 years against defects in material or workmanship. This limited warranty ceases when this machine is rented, sold, misused or otherwise disposed of. Operation of the machine in excess of the specifications or with the Serial Number or Rating Label removed shall be deemed abuse and all repairs thereafter shall be the sole liability of the end-user/purchaser.

In order to obtain warranty service for the machine, the end-user/purchaser must visit brother.ca/support.

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No oral or written information, advice or representation provided by Brother, Distributors, Dealers, Agents or employees, shall create another warranty or modify this warranty. This warranty states Brother's entire liability and your exclusive remedy against Brother for any failure of the machine to operate properly.

Neither Brother nor anyone else involved in the development, production, or delivery of this machine shall be liable for any direct, indirect, incidental, special, consequential, exemplary, or punitive damages, including lost profits, arising from the use of or inability to use the product, even if advised by the end user/purchaser of the possibility of such damages. Since some provinces do not allow the above limitation of liability, such limitation may not apply to you.

This limited warranty gives you specific legal rights and you may also have other rights, which vary from province to province.



Questions?

Go to brother.ca and click on support

We've got you covered with manuals,
videos, FAQ and chat support.



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