

2-YEAR LIMITED WARRANTY

Brother P-touch Labellers/Label Printers

Pursuant to the limited warranty of 2 years from the date of purchase for labour and parts, Brother International Corporation (Canada) Ltd. ("Brother") will repair or replace with a new or refurbished product (at Brother's sole discretion) this Labelling machine free of charge if defective in material or workmanship. This warranty applies only to products purchased and used in Canada. This limited warranty does not include cleaning, consumables (including, without limitation, tapes, tape cutters, stamps, print cassettes, ink cartridges, batteries and adaptors) or damage caused by accident, neglect, misuse or improper installation or operation, any damage caused from service, maintenance, modifications, or tampering by anyone other than a Brother Authorized Service Representative, or if shipped out of the country. Damage caused by the use of non-Brother consumables is not covered under this warranty. This limited warranty ceases when this machine is rented, sold, or otherwise disposed of. Operation of the Labelling machine in excess of the specifications or with the Serial Number or Rating Label removed shall be deemed abuse and all repairs thereafter shall be the sole liability of the end-user/purchaser.

In order to obtain warranty service for the Labelling machine, the end-user/purchaser must visit brother.ca/support.

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No oral or written information, advice or representation provided by Brother, Distributors, Dealers, Agents or employees, shall create another warranty or modify this warranty. The warranty states Brother's entire liability and your exclusive remedy against Brother for any failure of the labeller product to operate properly.

Neither Brother nor anyone else involved in the development, production, or delivery of this P-touch machine shall be liable for any indirect, incidental, special, consequential, exemplary, or punitive damages, including lost profits, arising from the use of or inability to use the product, even if advised by the end user/purchaser of the possibility of such damages. Since some provinces do not allow the above limitation of liability, such limitation, may not apply to you.

This limited warranty gives you specific legal rights and you may also have other rights, which vary from province to province.



Questions?

Go to brother.ca and click on support

We've got you covered with manuals, videos, FAQ and chat support.