



## Returns Form

FOR CUSTOMER SERVICE  
PLEASE CALL  
1-800-373-6248  
OR VIST US  
ON OUR WEB SITE  
[www.frenchtoast.com](http://www.frenchtoast.com)

Our Guarantee: We want you to be completely satisfied with your purchase. If you are not, please return your unworn merchandise **within 90 days** of the ship date for an exchange or full refund.

Customer Name: \_\_\_\_\_  
City, State, & Zip Code: \_\_\_\_\_  
Email: \_\_\_\_\_

Address: \_\_\_\_\_  
Phone: \_\_\_\_\_  
Order #: \_\_\_\_\_

### TO RETURN, PLEASE FOLLOW THESE STEPS

1. Fill in below the items to be returned or exchanged .
2. Choose a "REASON FOR RETURN" and enter its letter in the column below.
3. Send your return to: **French Toast Returns, 229 Hollie Drive, Martinsville, VA 24112-1383**. Please ship items via insured mail for your added protection
4. If you made your purchase by credit card you will receive a credit to your charge account. If you paid by check or money order, we will send you a refund check.

**PLEASE NOTE: We can't accept returns of custom embroidered products unless the product or the embroidery are defective. All Bulk Orders require prior authorization for a return. Please call Beth at 732-438-5582 to get an RA #, or by email [Beth@frenchtoast.com](mailto:Beth@frenchtoast.com).**

### HOW WOULD YOU LIKE US TO HANDLE YOUR RETURN/ EXCHANGE

☐ EXCHANGE THESE ITEM(S) ☐ REFUND/CREDIT TO YOU ☐ REFUND/CREDIT TO ORIGINAL BUYER ☐ OTHER \_\_\_\_\_

### REASONS FOR RETURN

TOO LARGE	TOO SMALL	QUALITY	GENERAL	SERVICE	DURABILITY
A. Length	F. Length	K. Fabric defect	O. Not as Pictured	S. Arrived too late	X. Excessive Shrinkage
B. Bust/ Chest	G. Bust/ Chest	L. Sewing Defect	P. Not as Described	T. Wrong item Shipped	Y. Faulty Zipper
C. Waist	H. Waist	M. Marked or Soiled	Q. Didn't like/ changed mind	U. Damaged in Shipping	Z. Other, please explain
D. Hip, Seat	I. Hip, Seat	N. Other, please explain	R. Ordered Multiple Sizes	V. Duplicate Order	
E. Overall	J. Overall			W. Order was cancelled	

### ITEMS FOR RETURNED

Reason Code	Description	Item #	QTY	Unit Price	Total Price
TOTAL FOR RETURNED ITEMS					
Tax					
REFUND TOTAL					

Free Shipping and handling on exchange orders, excluding international orders which must be returned and reordered instead of exchanged .

### PLEASE EXCHANGE FOR

Items #	Description	Item #	Color	Size	QTY	Unit Price	Total Price
TOTAL FOR NEW ITEMS							
SHIPPING & HANDLING							
Tax							
SUB TOTAL							
(LESS REFUND )							
BALANCE DUE							

### METHOD OF PAYMENT

☐ CHECK OR MONEY ORDER ENCLOSED. (PLEASE, NO CASH OR C.O.D.S)  
☐ VISA ☐ MASTERCARD ☐ AMERICAN EXPRESS ☐ DISCOVER

ACCOUNT NUMBER \_\_\_\_\_ MONTH YEAR \_\_\_\_\_  
EXPIRES \_\_\_\_\_

AUTHORIZED SIGNATURE: \_\_\_\_\_

Print Name on card \_\_\_\_\_

ANY QUESTIONS? PLEASE CALL US AT 1-800-373-6248