

25-YEAR LIMITED WARRANTY

Brother Sewing & Embroidery Machines

For a limited warranty of 2 years parts and labour from the date of purchase, Brother International Corporation (Canada) Ltd. ("Brother") will repair or replace with a new or refurbished product (at Brother's sole discretion) this Sewing & Embroidery machine free of charge if defective in material or workmanship. This warranty applies only to products purchased and used in Canada. This limited warranty does not include cleaning, normal replacement parts (including without limitation, light bulbs, needles, needle plates and belts) or damage caused by accident, neglect, misuse or improper installation or operation or any damage caused from service, maintenance, modifications, or tampering by anyone other than a Brother Authorized Service Representative, or if shipped out of the country. The use of supplies or consumable items that are non-Brother products may void your warranty. Brother Sewing & Embroidery machine head parts (excluding without limitation light bulbs, needles, needle plates, belts, motor, electronic parts, foot controller and replacement labour) are warranted for an additional 23 years against defects in material or workmanship. This limited warranty ceases when this Sewing & Embroidery machine is rented, sold, misused or otherwise disposed of. Operation of the Sewing & Embroidery machine in excess of the specifications or with the Serial Number or Rating Label removed shall be deemed abuse and all repairs thereafter shall be the sole liability of the end-user/purchaser.

In order to obtain warranty service for the Sewing & Embroidery machine, the end-user/purchaser must visit brother.ca/support.

BROTHER DISCLAIMS ALL OTHER WARRANTIES EXPRESSED OR IMPLIED INCLUDING, WITHOUT LIMITATION, ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, EXCEPT TO THE EXTENT THAT ANY WARRANTIES IMPLIED BY LAW CANNOT BE VALIDLY WAIVED.

No oral or written information, advice or representation provided by Brother, Distributors, Dealers, Agents or employees, shall create another warranty or modify this warranty. This warranty states Brother's entire liability and your exclusive remedy against Brother for any failure of the Sewing & Embroidery machine to operate properly.

Neither Brother nor anyone else involved in the development, production, or delivery of this Sewing & Embroidery machine shall be liable for any direct, indirect, incidental, special, consequential, exemplary, or punitive damages, including lost profits, arising from the use of or inability to use the product, even if advised by the end user/purchaser of the possibility of such damages. Since some provinces do not allow the above limitation of liability, such limitation may not apply to you.

This limited warranty gives you specific legal rights and you may also have other rights, which vary from province to province.



Questions?

Go to brother.ca and click on support

We've got you covered with manuals, videos, FAQ and chat support.