# THURSDAY JULY 6, 2006 HOUSTON CHRONICLE

#### **COMING FRIDAY**

■ In Moneymakers, Brian Montgomery, the Federal Housing Authority commissioner, talks about proposed laws that supporters say will help reduce predatory lending in the subprime market.

#### **TECHNOLOGY** ENERGY REAL ESTATE

WHEELS AND THE WEB

#### DIGEST

#### **ECONOMICS**

#### Financial gap for blacks widens

**NEW YORK** — African-Americans' share of U.S. national income has slipped in recent years as a weak job market helped unwind earlier strides, according to a report published Wednesday.

A black family's median income was 62 percent of the earnings of their white counterparts, down from 63.5 percent in 2000, the Economic Policy Institute said.

"The racial gap widened by 2004 as a result of the recession and the jobless recovery that followed," said Jared Bernstein, economist at the Washington think tank. REUTERS NEWS SERVIC

#### **AUTOMAKERS GM** directors to meet by phone

**DETROIT** — General Motors Corp. said Wednesday its board of directors will meet by telephone Friday, a week after

dissident shareholder Kirk Kerkorian disclosed his efforts to link the company with foreign competitors Renault and

Nissan. GM spokeswoman Toni Simonetti said the meeting was scheduled before Kerkorian proposed the three-way alliance, but she would not disclose the agenda.

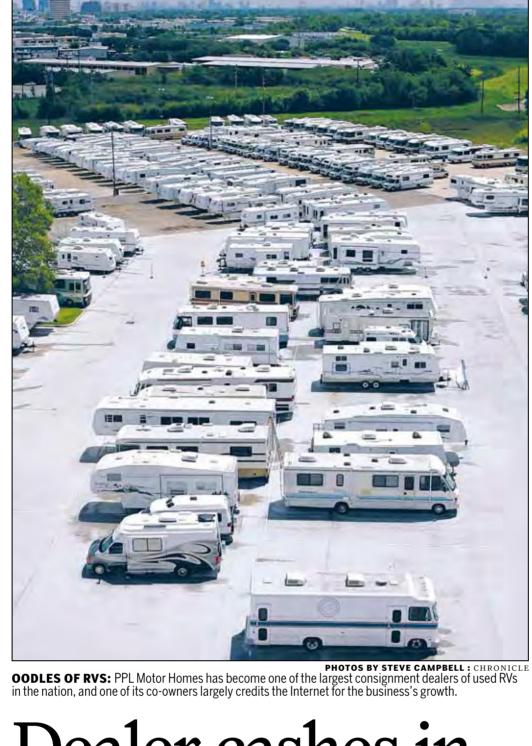
Kerkorian, who owns 9.9 percent of GM, said he had approached Carlos Ghosn, CEO of Renault and Nissan.

ASSOCIATED PRES

**KERKORIAN** 

#### **INSURANCE** Global warming worries insurer

Lloyd's of London has



## Dealer cashes in on urge to ramble

## **Fensions send** crude prices to all-time high

North Korean orries help push ost of oil past 75 a barrel

#### **DAVID S. ROSEN** d DAVID KAPLAN USTON CHRONICLE

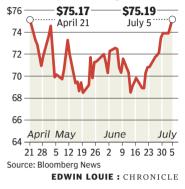
Crude oil prices broke a cord Wednesday after North brea launched missiles, adding the worries keeping fuel ices high.

Brad Proctor, an analyst with ledo, Ohio-based Gasprice atch.com, attributed the inease to growing tensions bereen the United States and orth Korea, heightened by its st launch of missiles shortly ter the liftoff of the shuttle scoverv.

'As soon as it happened, I id, 'I'm filling up today,'" octor said. "This industry rives on global economics,

#### **RECORD CLOSE**

Daily closing price per barrel of crude oil in futures trading on the New York Mercantile Exchange since the previous high:



and when we see a variable thrown in, when a country launches its missiles, whether those missiles work or not, it starts to destabilize things."

Along with North Korea, market watchers were further worried about tense relations Please see CRUDE, Page D2

#### /ORKING



**KING COUNT:** Union supporters go over a list of Fiesta workers.



estimated there could be up to \$100 billion in insured damages on the U.S. Gulf Coast as global warming spurs hurricanes, according to Lloyd's Chairman Peter Levene.

"It's an indisputable fact that global warming is having an impact," Levene said in a London conference. "We don't yet know what climate change will bring; uncertainty means greater risks, and we need to take action now to manage it. We need to better plan and prepare for catastrophe loss.'

A record \$66 billion in Gulf Coast damage resulted in 2005 from hurricanes, Levene said. BLOOMBERG NEW

#### **INVESTIGATIONS**

#### Wachovia to pay \$25 million in fines

Wachovia Corp. agreed to pay \$25 million in fines to settle allegations it failed to prevent conflicts of interest between its research and investment-banking units.

28-month investigation of Wachovia Capital Markets by securities regulators from nine states, the North American Securities Administrators Association said Wednesday.

Wachovia's settlement comes more than three years after 10 securities firms agreed to pay \$1.4 billion to end similar probes.

"For several years we've had in place policies and procedures voluntarily implementing the industrywide reforms which arose out of the 2003 settlement," Wachovia spokeswoman Christy Phillips said.

**TECHNOLOGY** 

BLOOMBERG NEWS

Consignment business uses its Internet strategy to drive motor home sales

#### **By SANDRA BRETTING**

FOR THE CHRONICLE

HEN several hundred RV owners were surveyed by a trade group, more than 90 percent said they plan to hit the open road this summer, even with gasoline near \$3 a

gallon.

But it's a different highway altogether that drives the growth of one Houston RV company.

PPL Motor Homes, at the intersection of Beltway 8 and the Southwest Freeway, has become one of the country's largest consignment dealers of used RVs, primarily because of its



FACE TO FACE: PPL Motor Homes co-owner Ron Rambin, center, talks with customers Laurie and Alan Vitale of La Grange.

Web site, according to Ron Rambin, who owns PPL Motor Homes with Ed Sebesta.

"On an average day we'll have about 125 Please see **RV**, Page D2

#### Bakers union cooking up nomentum with its win

HE win by the bakery work-ers' union at iesta Mart was anther boost for local rganized labor, hich has made ains in representng janitors and City lall employees.

Although the 54-to-52 vote

as close, the victory by the

Northwest, Delta, United and

tween, say, Houston and Dallas

will not be affected because

that route is 239 miles. Like-

wise for a flight to someplace

like Nashville, which is 670

flight from Houston to Albu-

However, the 759-mile

The fare increase over the

weekend was the fourth this

year by Southwest, which also

bumped up its ceiling on re-

fundable one-way fares by \$10

to \$319. That's the second \$10

Please see AIRLINES, Page D2

The price of a flight be-

US Airways.

miles.

\$6 a round trip.



Bakery, Confectionery, Tobacco Workers and Grain Millers International Union could provide momentum for other organizing drives in the competitive grocery business.

Workers at Kroger and Rice Epicurean are already represented by the United Food and Commercial Workers Union, which is hoping to expand its reach.

And the UFCW has already launched organizing efforts among the checkers, stockers and meat cutters at Fiesta and, to a lesser extent, Randalls.

"It's a big message to the other workers at Fiesta - that they can definitely make a change," said Miles Anderson, organizing director for UFCW Local 455 in Houston. The local represents grocery checkers, stockers, poultry and catfish processors and nursing home aides.

The UFCW and the Service **Employees International** Union, which organized the janitors, are part of the AFL-CIO breakaway organization known as Change to Win.

If this narrow victory holds Please see SIXEL, Page D2

## Going far, but paying more to do it

#### Airfare increase means longer round trips cost \$20 more

#### By BILL HENSEL JR. HOUSTON CHRONICLE

By the time you get to Phoenix, you'll be out another 20 bucks

Southwest Airlines has raised round-trip fares by as much as \$20 for longer flights, prompting other carriers to follow suit.

The move comes during what already is the airline industry's biggest moneymaking period of the year, with analysts expecting many carriers to report profitable spring and summer quarters.

Dallas-based Southwest, which carries more than 80 percent of the passengers moving through Houston's Hobby Airport, cited high fuel costs as the reason for the latest increase.

While Southwest has done more in the financial markets to limit the impact of higher fuel prices than other airlines, the price of a barrel of oil hit an all-time high Wednesday.

The new fare increase is \$3 one-way or \$6 round-trip for flights of between 751 and 1,000 miles, and \$10, or \$20

round-trip, for flights more matched, including American, than 1,000 miles, Southwest spokeswoman Paula Berg said.

A flight between Hobby and Phoenix is 1,020 miles.

"It's all about fuel, baby," Berg said Wednesday. "We earned \$548 million last year, and our fuel bill is expected to

querque would be increased by competitive markets, spokeswoman Julie King said. That means it matched on routes that are flown by Southwest or another carrier that increased fares.

Other major airlines also

#### **MARKETS AT A GLANCE**

Dow	₩Nasdaq	<b>▼</b> S&P	♦Oil	➡Natural gas
			■ \$75.19 ■ +\$1.26, +1.7%	■ \$5.765 ■ -33.9 cents, -5.6%

## Apple ditches the CRT

The Macintosh maker has become one of the first major computer makers to sell only flat-panel monitors. PAGE D3



The settlement followed a

be \$800 million higher this year. Something has to offset that." Houston-based Continental has matched the increase in

### THE JUMP PAGE

## CRUDE: Natural gas falls as oil rises

#### **CONTINUED FROM PAGE D1**

with Iran, lower supply, higher demand and possible damage during hurricane season.

#### **Edging past record**

Crude oil prices on the New York Mercantile Exchange closed Wednesday at \$75.19 per barrel, up \$1.26 from Friday, breaking the record of \$75.17 set on April 21. The market was closed Monday and Tuesday for the July Fourth holiday.

U.S. crude prices also broke the intraday record of \$75.35, also set on April 21, by reaching \$75.40 per barrel in midday trading Wednesday.

Gasoline futures jumped by more than 5.7 cents to settle at \$2.2758 a gallon. Heating oil closed at \$2.0626 a gallon, up 3.4 cents.

Houston gasoline prices at the pump are still below the \$2.971 high hit last September after Hurricane Katrina. Unleaded regular was averaging \$2.924 Wednesday, lower than the record recorded on Sept. 6, but still up about half a cent from Tuesday, according to AAA Texas.

#### 'Totally unpredictable'

Whether the price of oil will go higher than \$75 per barrel or fall is "totally unpredictable because events that cause such changes in price are totally unpredictable," said Henry Groppe, a partner at Groppe, Long & Littell, a Houston-based forecasting firm for the oil and natural gas industry.

"Because oil consumption and supply are affected by unpredictable factors such as weather and geopolitical disruptions, it's inherently a volatile situation," Groppe said. Groppe does not see the price of oil ever dropping significantly.

"Basically, a huge, complex worldwide oil industry, on which everyone is dependent, is operating at capacity and will be from now on," he said. Meanwhile the natural gas

market, which is still mainly North American, sunk to its lowest closing price since 2004.

Natural gas dropped 33.9 cents, or 5.6 percent, to \$5.765 per million British thermal units, the lowest close since September 2004. Traders were reacting to a report that natural gas inventories rose to 2.542 trillion cubic feet in the week that ended June 23, 20 percent higher than a year ago, according to the Energy Department.

#### North Korean reaction

Proctor, of Gaspricewatch, said where oil prices go from here largely depends on the global reaction to North Korea's display of force. If the U.S. reaction is perceived as weak, market watchers might anticipate that Iran will be less inclined to scale down its nuclear program.

But there are other factors driving up fuel prices, said Tom Kloza, an analyst with the Oil Price Information Service.

Traders today will be focused on the weekly gasoline inventory report from the Department of Energy, looking to see if refiners are keeping up with demand.

Kloza said another factor leading to high prices are increasingly shaky diplomatic relations with Venezuelan leader Hugo Chavez.

"He's on the 'I Hate U.S.' tour, and he'll visit North Korea after he visits Iran. It's sort of like he wants to get into the axis of evil," Kloza said.

"We do depend on Venezuela for quite a bit of oil." Bloomberg News contributed to this report.

this report.

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## sixel: Union has fresh toehold AIRLINES: to work from, attorney says

#### **CONTINUED FROM PAGE D1**

up, it is a significant win for the union, said Michael Muskat, a management-side employment lawyer at Muskat, Martinez & Mahony in Houston.

"The union now has a fresh toehold in the company from which it can spread its message to other Fiesta stores and perhaps even other grocery chains," Muskat said. "The win also generates momentum because Hispanic employees are a key demographic of most unions seeking to organize in this area."

Fiesta and the other chains need to keep on their toes after this apparent defeat, he said.

Fiesta spokesman Bernie Murphy said he didn't want to comment.

While the Fiesta campaign is in the early stages, the UFCW's Anderson said he's done enough research to know the employees' big issue is respect and treatment on the job.

In the bakery department, that was the big concern, said Cesar Calderon, an international representative with the bakery workers union. The employees, who are mostly Latino immigrants, complained

of verbal abuse, he said. Representatives of the UFCW have already been blanketing the employees with leaflets and collecting telephone numbers.

The response has been great so far, Anderson said.

The meat cutters have also been out in force at the Fiesta stores as recently as late last week handing out fliers, said Steve Gault, president of UFCW Local 408 in Houston, which represents meat cutters and seafood workers.

Gault said he has already received several calls from meat cutters looking for more information.

The recent spate of union organizing has definitely



**LOOKING FOR MEMBERS:** Cesar Calderon, right, an organizer with the Bakery, Confectionery, Tobacco Workers and Grain Millers International Union, talks with Guillermo Gonzalez about the union.

captured grocers' attention. Earlier this year, Randalls enclosed a letter in employee paychecks advising them that the Change to Win group had kicked off a major initiative.

"If you are approached and asked to sign an authorization card, please be aware that the authorization card is a legal document and IS NOT 'merely' a request for more information," said the letter, signed by the division president and the division's human resource director.

"We are proud of the fact that our team members support a pro-employee culture and that, along with 92 percent of the American work force in the private sector, agree that a union is not the answer."

Connie Yates, spokeswoman for the chain in Houston, said

### RV: Dealer sells up to 1,200 vehicles a year

#### **CONTINUED FROM PAGE D1**

buyers come and visit our lot," Rambin said. "But we'll get about 500,000 visitors a month to our Web site."

The company's highly visible 15-acre lot stocks about 200 vehicles at any time, but it's the Internet that really drives traffic, according to Rambin. He says he can't say how many sales are due solely to the Internet, because he relies on everything from newspaper ads to word of mouth, but he said 30 percent of the dealer's sales are to out-of-state customers who shopped first online.

#### **OWNER PROFILE**

There are 8.2 million RVs on the nation's roads. A profile of the typical RV owner:

#### ■ 49 years old

■ Married

.

devised a six-point rating system to describe every vehicle.

"It helps buyers when they're looking at an RV over the Internet, because lots of times you can't see flaws in a picture," Rambin said. "There could be hail damage to the roof, which wouldn't necessarily

in the most luxurious category can run \$200,000 to \$400,000, and more.

ership."

"The most expensive vehicle we've ever sold was \$200,000," Rambin said. "But that same RV would have cost \$500,000 if they had bought it new at a deal-

nior citizen, a study conducted

by the University of Michigan in

2005 said the average RV owner

is 49, married and has an annual

household income of \$68,000.

The same study found that more

RVs are owned by people 35 to

base, PPL stocks a range of used

vehicles as well as offering ve-

hicle insurance, a full-service

parts department and some

body repair. Insurance policies

and parts are also available on-

do," White said. "They do all of

the paperwork, all of the trans-

fer of title, and they'll even de-

tail out your RV for you. They

actually sold my travel trailer

before they had a chance to

"It's a real turnkey job they

To serve a broad customer

54 than any other group.

line, Rambin said.

clean it out.'

bought it new at a deal-

has been in Houston, the union issue has come up from time to time. "But our associates have

that in the 40 years Randalls

always chosen to remain independent," she said. The notice in the paychecks

was more of a response to the union's national commitment to organizing, said Anderson, the UFCW organizer.

At the moment, organizing efforts toward the chain, which is owned by Safeway, can be described as "on and off," he added.

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*Editor's note:* Scott Burns' column does not appear today.

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Fares up, but planes are still jammed

#### **CONTINUED FROM PAGE D1**

increase in the ceiling by Southwest.

Southwest dropped its ceiling from \$399 to \$299 four years ago, Berg noted.

Rising fares don't appear to be deterring travelers.

Southwest reported Wednesday that its planes were an average of 80.4 percent full in June, up from 76.2 percent a year earlier. Its June traffic increased by 13.2 percent from June of 2005.

Continental this week reported that its load factor for June was 84.5 percent, which was an increase of 2.3 points over June 2005.

"Strong revenue results for Continental and the industry are a result of the combined impact of reduced capacity and strong demand," Lehman Bros. airline analyst Gary Chase said in a report earlier this week. "We continue to expect that this revenue strength will lead to solid earnings performances during the second quarter and the full year 2006."

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#### Greenberg files answer to suit

#### BLOOMBERG NEWS

Maurice Greenberg, the ousted chief executive officer of American International Group, has told a federal court that the insurer's restatement last year was unnecessary and designed to force him to retire.

Greenberg filed an answer on June 30 to a shareholder lawsuit that accuses him and New Yorkbased AIG, the world's largest insurer, of defrauding investors before it cut five years of profits by \$3.9 billion. A second restatement later changed the amount to \$3.4 billion.

In his response, filed in New York, Greenberg said the restatement was issued only to "justify the board's decision to succumb to extraordinary external pressures and force Mr. Greenberg to retire." Greenberg, 81, made the same claim in August, telling U.S. regulators that many items in the restatement were exaggerated.

#### Zeroing in on consignments

The company began in 1972 as a matchmaking service between RV owners and potential renters. It switched its focus in the early '80s to consignment sales only and moved to its current location in 1993. PPL stands for person-to-person lot, which underscores the relationship between buyer and seller, Rambin said.

PPL Motor Homes sells between 1,100 and 1,200 used vehicles a year, in exchange for a 10 percent commission fee. The company says it manages to sell 92 percent of the vehicles it agrees to put on its lot.

When Houston real estate agent Herman Waddy, 68, decided to buy an RV, he debated whether to go the new or used route. After querying friends and family, he visited the PPL lot and settled on a 1999 Rambler Endeavor.

"Everyone told me that a good used vehicle is the way to go the first time around," Waddy said. "What I like about PPL is that they check out the RVs before they sell them and make sure that everything's working right. I wasn't sure how I'd like owning a used RV, but now I love it."

#### More used RVs than new

According to the Recreation Vehicle Industry Association, some two-thirds of all RVs purchased in this country are bought used, not new.

"We've had record sales for new RVs for several years now, and that translates into more sales of used RVs," said Rachel Parsons, a spokeswoman for the association. "The other thing we're seeing is that more people are choosing to buy a used RV from a dealer rather than from a private party."

According to Parsons,

■ Has a \$68,000 household income

■ Travels 4,500 miles and 26 days a year

#### **RV PRICING**

■ \$4,000-\$13,000 for folding camping trailers

■ \$4,000-\$26,000 for truck campers

■ \$8,000-\$65,000 for conventional travel trailers

■ \$48,000-\$400,000 for motor homes Recreation Vehicle Industry Association

14 percent of all used RV sales took place at consignment lots in 2001. Today that number approaches 21 percent.

And sellers are seeing strong demand for used RVs.

"Dealers are clamoring to increase their used inventories to the point of buying from other dealers," said Greg Gerber, editor in chief of RV Trade Digest, which covers the recreational vehicle business.

The survey by the recreation vehicle association showing that high fuel prices are not deterring RV owners from taking trips doesn't surprise Gerber. He said drivers don't put that many miles on the vehicles – 3,000 to 5,000 a year are common — but they are pricesensitive when they buy. Buyers are drawn to the used market for that reason. Many go online looking for the lowest price and are willing to travel to close the deal.

"If you don't have a sophisticated Web site, your dealership is not up to par," Gerber said. As a result of the national market, there are buyers flying to dealers to buy RVs and then leave from there on their first trip. Rambin estimated that PPL sells "from 15 to 20" RVs annually to buyers who live in other countries.

#### Each vehicle gets a rating

Because Internet users come from all over — with PPL saying it has had buyers from 47 states and nine other countries — PPL show up. So we inspect each vehicle, give it a rating, then tell callers about any particulars to the unit, especially if they're coming in from far away."

RVs are rated poor, fair, good, very good, excellent or like new to give Internet users a feel for the vehicle's condition, Rambin said. The company prices its stock based on discussions with the previous owner and information from the National Automobile Dealers Association price guides.

PPL employs 78 people, but only seven of those are salespeople at the full-service dealership, which provides everything from repairs to insurance. According to Rambin, one of the company's hallmarks is its nohassle approach to selling.

"We conduct customersatisfaction surveys after each sale, and people always tell us they don't want to be hassled by a salesperson while they're shopping," Rambin said. "The information's posted in the window. People want to come in and look around, then choose something that's right for them. That's what we're here for."

Rambin said PPL sells about 10 vehicles a year sight unseen, where the buyer arranges transportation. "We'd rather people not buy an RV like that, because we like them to see what they're buying," he said. "But every year we'll have customers who never even see a vehicle before they take possession."

#### From trailer to motor home

Local RV owner Robert White is typical. He started with a small travel trailer in the early '80s before buying a motor home from PPL in 1995.

"With motor homes you have a generator, so you can enjoy the air conditioning and the microwave even when the engine's turned off," White said. "It's just more comfortable. 'Course motor homes are more expensive, too, because you're paying for those comforts."

As with cars, recreational vehicles vary widely in features and price. While a basic travel trailer costs about \$4,000, an expensive Class A motor home While people may think a teve.rassenfoss@chron.com typical RV owner is a retired se-

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